

## TANDEM PUMP SCHOOL

In order to be prepared for training, please take the time to do the following to ensure that together we can optimize your learning experience:

Please have the following supplies ready for your appointment:

- Pump Box and Pump accessory box with contents.
- Infusion sets (please have at least 2 sites with you).
- Cartridges (suggest having the entire box with you to ensure nothing is missed).

### **PLEASE REMEMBER TO CHARGE YOUR PUMP BEFORE YOUR PUMP START!!**

The pump arrives to you in “sleep mode” to save the battery. Please use the charger and the micro USB charging cord to complete the following steps:

- Plug the pump in and wait approximately 30 seconds until you hear a beep.
- This means the pump is on. Ensure the battery is at 100%.
- To turn it back off to storage mode, plug the pump in, and press and hold the on/off button (top silver button) for 30 seconds until it beeps to shut down.

### **EDUCATIONAL TRAINING VIDEOS - It is crucial to your success that you watch these before your pump training appointment.**

Follow these links for a series of Tandem YouTube videos that will help you become more familiar with your new pump.

<https://www.youtube.com/watch?v=qMfQNCOMqbl&index=1&list=PLaVPFQzKqgRmCoJ4T6oNF7v3EWcnDCobu> – Navigating the touch screen

[https://www.youtube.com/watch?v=wpz8Da0DU\\_w&list=PLaVPFQzKqgRmCoJ4T6oNF7v3EWcnDCobu&index=2](https://www.youtube.com/watch?v=wpz8Da0DU_w&list=PLaVPFQzKqgRmCoJ4T6oNF7v3EWcnDCobu&index=2) – Personal Profiles.

<https://www.youtube.com/watch?v=lmLhOHyrQk&list=PLaVPFQzKqgRmCoJ4T6oNF7v3EWcnDCobu&index=3> – How to bolus

<https://www.youtube.com/watch?v=1B9knJKpksQ> – How to Load and fill a cartridge.

[https://www.tandemdiabetes.com/docs/default-source/product-documents/t-slim-x2-insulin-pump/user-guide\\_tslim\\_x2\\_g5b989599775426a79a519ff0500a9fd39.pdf?sfvrsn=dfec3cd7\\_81](https://www.tandemdiabetes.com/docs/default-source/product-documents/t-slim-x2-insulin-pump/user-guide_tslim_x2_g5b989599775426a79a519ff0500a9fd39.pdf?sfvrsn=dfec3cd7_81) – User Guide

**If you have any further questions please contact Tandem Customer Care at 1-833-509-3598.**