



Uploading Your Medtronic 780g Pump and Guardian Sensor

Option 1: Using the MiniMed Mobile App

1. Download and Set Up the App:
 - Search for the MiniMed Mobile App in the Google Play Store or Apple App Store and download it.
 - Open the app, select your country. Select “Create account” at the bottom of the screen
 - Log in using your Carelink account credentials.
 - Follow the app instructions to pair your pump to the app using Bluetooth.
2. Upload Pump Data via the App:
 - Open the app and log in.
 - Tap the menu (three lines) in the top left corner and select ‘Sync to Carelink.’
 - Click ‘Upload Now’ to upload your pump data.

Option 2: Using a Computer and USB Adapter

1. Create a Carelink Account:
 - Go to Carelink Minimed EU: <https://carelink.minimed.eu>
 - Follow the steps to create an account.
2. Install Uploader Software:
 - Log in to your Carelink account and click on ‘How to Install Uploader’ under the ‘Upload Now’ button.
 - Download and install the Carelink Uploader. Restart your computer if required.
3. Upload Pump Data:
 - Connect the Blue Adapter USB to your computer.
 - Log in to Carelink, click ‘Upload Now,’ and follow the instructions to pair your pump.
 - Clear any active alarms on the pump and ensure the battery is charged.
 - Complete the upload process and click ‘Exit.’

REGISTERING YOUR CARELINK™ PERSONAL ACCOUNT

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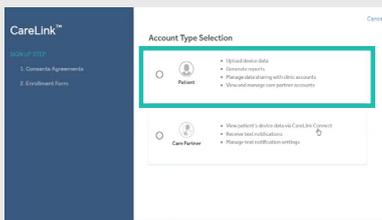
SIMPLE PROCESS TO REGISTER YOUR ACCOUNT



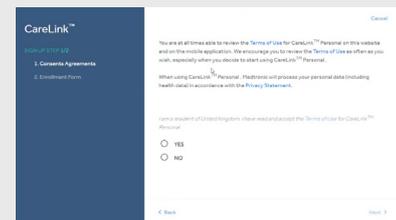
- 1 Go to carelink.minimed.eu Select your country and preferred language and click on 'Create an account'.



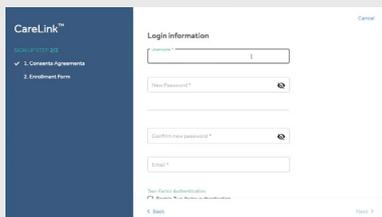
- 2 Confirm your language and country.



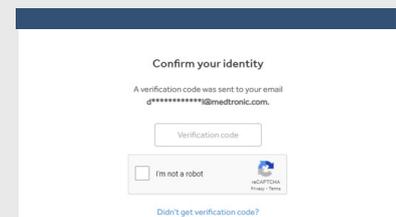
- 3 Select 'Patient' as your account type and click 'Next'.



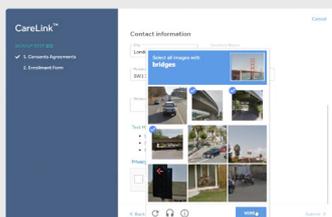
- 4 You will be taken through the consent process and your consent is required for account set up. Please ensure you scroll down to the bottom of the pages and make your selection.



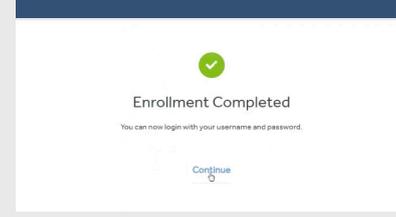
- 5 Please fill in the information in the fields provided. Tip: the password must be at least 8 characters. You must have access to the email entered for account verification.



- 6 Enter the verification code you received via email.



- 7 Confirm 'You are not a robot' by selecting the images as instructed.



- 8 Your enrollment is now complete.

YOU ARE NOW READY TO UPLOAD YOUR PUMP

TO ENSURE SUCCESS, GET EVERYTHING READY

- Have your blue adapter in hand
- Go to carelink.minimed.eu on your laptop
- Log into your Account



MAKE SURE YOUR PUMP IS READY TO UPLOAD

Check that the pump is not on one of these screens.

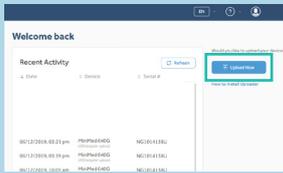
- Active alarms
- Low battery



MINIMED™ SYSTEM UPLOADING YOUR PUMP

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CONNECT YOUR PUMP

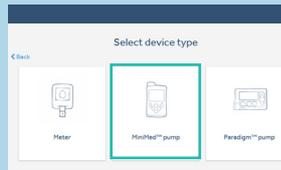


- 1 Click "Upload now" and wait for uploader screen to show. If you have not yet installed the CareLink™ uploader the software will prompt you to do so before proceeding.

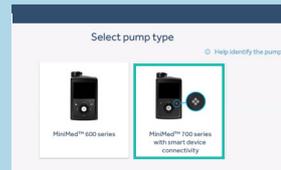
FIRST UPLOAD



- 2 Select 'Add new device'.



- 3 Select 'MiniMed™ pump'.



- 4 Select your pump type. If you are unsure of your pump type please click on 'Help identify the pump'.

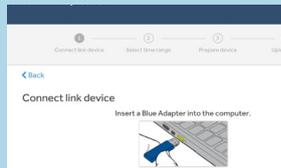


- 5 Connect the blue adapter and follow the 'Upload your data' section below.

FUTURE UPLOADS

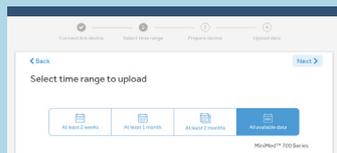


- 2 Select the device you wish to upload on the 'Select your device type' screen.



- 3 Connect the blue adapter to upload your data using the 'Upload your data' section below.

UPLOAD YOUR DATA



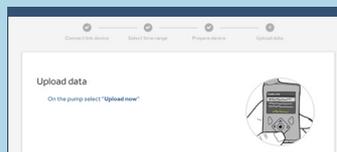
- 1 Select time range to upload.



- 2 Follow on screen instructions to prepare device for data upload.



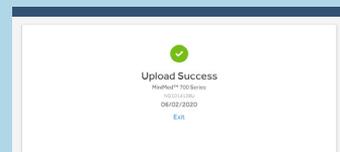
- 3 Enter your pump code. Pairing is required on first upload only.



- 4 Select 'Upload now' on the pump.



- 5 Wait for upload to complete.



- 6 Upload success.

PERSONALISED DIABETES INSIGHTS TO EMPOWER YOUR THERAPY DECISIONS

99 Hereford Street
Brampton, Ontario
L6Y 0R3
Canada
Tel: (905) 460-3800
Fax: (905) 460-3998

www.medtronicdiabetes.ca

Safety Information: CareLink™ software

CareLink™ software is intended for use as an adjunctive tool to help manage diabetes and is NOT intended to be relied upon by itself. For detailed information regarding the instructions for use, indications, contraindications, warnings, precautions, and potential adverse events, please consult the device manual.

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SETTING UP & USING THE MINIMED™ MOBILE APP

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1 CHECK THE COMPATIBILITY CHART
found on your local website FAQ

2 DOWNLOAD THE MINIMED™ MOBILE APP
on the Apple® or Google Play™ app store



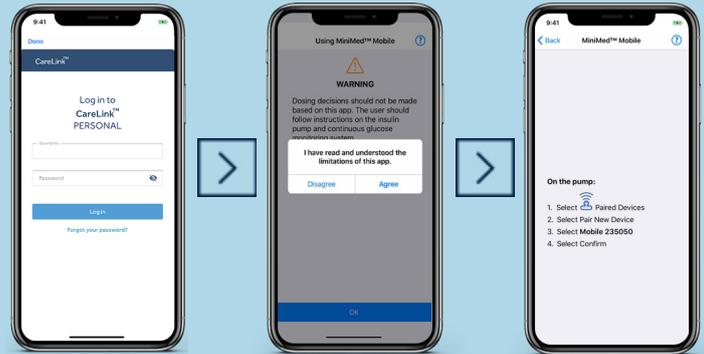
IMPORTANT - We recommend to turn off your Operating system auto updates to help ensure that you won't be using an unverified version of the app.

3 FOLLOW THE ON SCREEN PROMPTS

4 CREATE OR SIGN INTO YOUR CARELINK™ PERSONAL ACCOUNT

5 TAP AGREE TO PROCEED
through the end user agreements and consents

6 PAIR THE APP WITH YOUR PUMP



7 READ THE DOSING DISCLAIMER
that states dosing decisions should not be made based on the app **then tap agree**

8 FOR AUTOMATIC SYNCING WITH CareLink™, to allow automatic uploads and share with care partners, click on the menu icon and ensure 'sync to CareLink™' is active

THE APP IS NOW READY TO USE

HOME SCREEN VIEW



NOTIFICATIONS

Notifications need to be on to receive alerts, alarms, messages and reminders. They will show as banners.



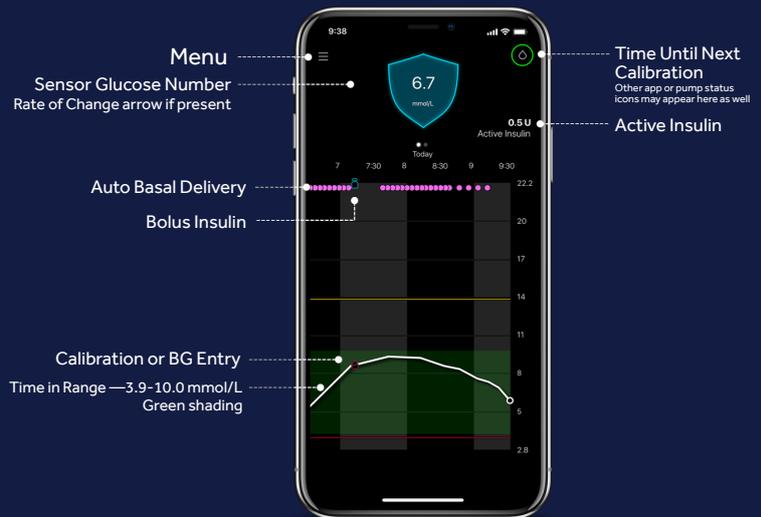
COLOUR CODED NOTIFICATIONS

RED - Alarm
ORANGE - Alert
GREY - Reminder
BLUE - Messages



SWIPE LEFT

App users using a pump and sensor can swipe left to access time in range (TIR) data and graphs for the last 24 hours.



PERSONALIZED DIABETES INSIGHTS ANYTIME, ANYWHERE

99 Hereford Street
Brampton, Ontario
L6Y 0R3
Canada
Tel: (905) 460-3800
Fax: (905) 460-3998

medtronicdiabetes.ca

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HOW TO TURN OFF AUTOMATIC UPDATES

WE RECOMMEND TO TURN OFF YOUR OPERATING SYSTEM AUTO UPDATES

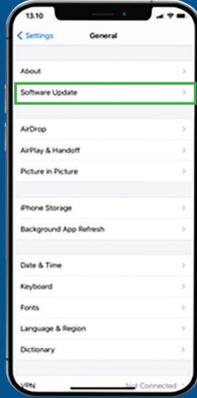
to help ensure that you won't be using an unverified version of the apps



For iOS



Go to Settings in your phone > Tap on "General"



Tap on "Software Update"



Tap on "Automatic Updates"



Turn toggle to the "off" position



For Android



Go to Settings in your phone > Tap on "Software Update"



Toggle "Download updates automatically" to "off" position

STAYING UP-TO-DATE APP COMPATIBILITY

CHECK THE COMPATIBILITY LIST ON THE MEDTRONIC WEBSITE TO SEE IF THE OPERATING SYSTEM IS VERIFIED you can then manually update it

www.medtronic.com/ca-en/diabetes/home/support/product-compatibility.html

IMPORTANT TIPS

MAKE SURE YOUR PHONE WITH THE MINIMED™ MOBILE APP IS:

- 1 WITHIN 6 METERS (20 FEET) OF THE PUMP
- 2 CONNECTED TO THE INTERNET (WI-FI OR MOBILE DATA)
- 3 LOGGED IN AND IS CONNECTED TO CARELINK™ PERSONAL
- 4 HAS THE SYNC TO CARELINK FEATURE ON

