



Uploading your Tandem pump using Tandem Source

Step 1: Create an account

Go to: source.tandemdiabetes.com

1. Click on Create an account
2. Select the type of account: personal use or parent/guardian (for a child under 16)
3. Complete the form using the e-mail address you used to register with Tandem. An activation email will be sent to you
4. Check your e-mail to Activate your account by following the instructions
5. Finish creating your account by adding a password.

To share your data with your clinic:

1. Click on the blue circle on the top right corner, then Account Settings
2. Select Share Reports then Add Clinic
3. Choose the province and then enter the name of your clinic
4. Click on Start Sharing.

Step 2: Uploading your pump data

Once you've logged in to your Tandem Source account (and internet)

1. Plug the pump into the computer using the Tandem micro-USB cable
2. Click on Upload pump in the left-hand navigation menu
3. Select Start Upload
4. You may be notified that source.tandemdiabetes.com is trying to connect to a serial port: click on Tandem Virtual COM Port and choose Connect if this is the case.
5. The first time you upload your pump: you must Link your pump by following the on-screen instructions
6. When you see the "View Reports" message, your pump is successfully uploaded.
7. You can access your reports by selecting View Reports.