

## Uploading Data from Your Medtronic Insulin Pump & Sensor

**\*To save time, PLEASE UPLOAD YOUR DATA BEFORE YOUR APPOINTMENT \***

Email [bloodsugars@charleshbest.com](mailto:bloodsugars@charleshbest.com) or your Diabetes Educator once you have uploaded if you would like the data to be reviewed. If you require technical assistance, call the Technical Support number located on the back of your pump, or click on the help menu on the Carelink website.

Go to Carelink Personal <https://carelink.minimed.eu>

- **First time users:**
  - Click on “Sign Up Now” to create a Carelink Personal account.
  - Login to your account and click on “Upload Device”.
  - A pop up will appear and will ask you to download Uploader software. Go to your downloads folder and open the downloaded file to install.
  - Return to Carelink Personal and click on “Upload Device”. Select “+ New Pump”, and enter the SN (serial number) of your pump (located on back of pump under the clip).
  - Continue with steps below for existing users.
  
- **Existing users:**
  - Login to Carelink Personal and click on “Upload Device”.
  - Select pump. If uploading a new pump, click on “+ New Pump”, and enter the SN (serial number) of your pump (located on back of pump under the clip).
  - **Step 1** - Prepare pump for upload. Clear any active alarms and finish any bolus or temp basal in progress. Disconnect pump from your body.
  - **Step 2** – Under Select Link device, choose “Auto detect” from the drop-down menu. Plug your Contour Next Link Blood Glucose Meter or Carelink USB into the USB port on your computer. Place pump next to your Contour Next Link Meter or Carelink USB.
  - **Step 3** - Click on “Upload Now”.
  - For 630G, 670G and 770G users, a pop up will appear informing you a message will appear on your pump asking permission to connect. Click “Ok” and wait for message to appear on pump. Select “yes” on pump to connect.
  - Click “Ok” once upload complete.

**NOTE:** After uploading your **Medtronic pump** for the first time, email your username and password to your Diabetes Educator or [bloodsugars@charleshbest.com](mailto:bloodsugars@charleshbest.com) so they may access your data.