



April 9, 2020

Keeping You Safe During the COVID-19 Pandemic

Dear Patients and Families,

At the Best Centre, our services have always stemmed from our mission, to keep our patients healthy until a cure is found. This is particularly significant now, as we respond to the ever-evolving world-wide COVID-19 pandemic situation. We will continue to provide **updates via our website**. Please bookmark this page [Best Centre COVID-19 Updates](#).

Our staff are working overtime to ensure that we are meeting the needs of our current community and new patients. We continue to learn from our experiences every day which helps us to fine tune our new processes that will allow us to maintain most of our services.

To keep our patients, families, staff and community safe while enforcing physical distancing guidelines; **all patient appointments will be offered remotely. If you have an appointment booked between now and MAY 15th, 2020, you will hear from us regarding the options for remote care sessions.**

As of April 9, 2020, The Best Centre will not be accepting ADP forms for processing or mailing due to the Ministry "ADP" Office being closed for an undetermined amount of time. Please keep your form in a safe place at home. We will advise as to next steps as soon as we become aware. Thank you.

We would highly recommend that you sign up for our **patient portal** of resources on our website at this link [Request access to website patient portal](#). This will help the educators get you the information you need in the most efficient way.

Thank you to everyone who has already supported us by donating to our COVID-19 Relief fund. [DONATE here](#)

Best in health,

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