

Uploading Data from Your Tandem Insulin Pump

***To save time, PLEASE UPLOAD YOUR DATA BEFORE YOUR APPOINTMENT ***

Email bloodsugars@charleshbest.com or your Diabetes Educator once you have uploaded if you would like the data to be reviewed. If you require technical assistance, call the Technical Support number located on the back of your pump, or contact: support@glooko.com

Go to Glooko https://my.glooko.com/users/sign_in

- Scroll to the bottom of the page: “Don't have an account? Sign up for Glooko here”
- Follow instructions on the website to upload

Once you set up your account in Glooko, **YOU MUST LINK TO THE BEST CENTRE ACCOUNT** to allow the Diabetes Educators to view your data.

1. Click on Profile.
2. Under Account, enter the ProConnect code: **cbd *you must do this for The Best Centre to see your upload***

PLEASE NOTE: If you previously uploaded to Diasend, it has been replaced by **Glooko**. Current Diasend users will be prompted to update to Glooko. There are a series of online resources to help you navigate this process.

How do I upload diabetes data on the web using the Glooko Uploader (Personal)?:

<https://support.glooko.com/hc/en-us/articles/115003857229-How-do-I-upload-diabetes-data-on-the-web-using-the-Glooko-Uploader-Personal->

GLOOKO SUPPORT CENTRE:

<https://support.glooko.com/hc/en-us/categories/360000203598-Personal-Use>

<https://support.glooko.com/hc/en-us/sections/360000447097-Getting-Started>

GLOOKO FOR PERSONAL USE:

<https://www.youtube.com/playlist?list=PLnOC3G8Fr5ZA29ib13DvpM95Bc4CcFZBy>

GETTING ACQUAINTED WITH GLOOKO: <https://www.youtube.com/watch?v=qKjeCc3iOnw>

DIASEND TO GLOOKO UPGRADE PROCESS: <https://www.youtube.com/watch?v=-wpvjHORCRk>

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