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# BETTER IMPACT



## THE CHARLES H. BEST DIABETES CENTRE

### **Volunteer Registration Guide**

[www.charleshbest.com](http://www.charleshbest.com)

August 2024



# Introducing *BETTER IMPACT*, our new online volunteer hub

We are so glad that you've decided to volunteer with The Charles H. Best Diabetes Centre! The intention of this guide is meant to help you have a seamless registration experience.

## Who We Are

As Canada's only stand-alone Centre and charitable organization specializing in type 1 diabetes (T1D), The Best Centre is focused on caring for patients and families through lifelong education and support. We have an all-encompassing approach driven by our mission, vision and values. You will find our educators to be highly skilled experts in everything related to type 1 diabetes, and most importantly, caring!

## Vision

As an esteemed leader in type 1 diabetes expertise, we will provide exceptional community-based services driven by our patients and their need for lifelong care, education and support.

## Mission

To keep our children, youth and adults living with type 1 diabetes healthy until a cure is found.

## Why use Better Impact?

*Better Impact* is an online hub for The Best Centre staff and our dedicated volunteers to communicate, share opportunities and track progress. Better Impact allows for an improved volunteer experience as it will allow you to view and sign up for volunteer shifts, track your own hours, and contact us with any of your volunteering/event questions.

As The Best Centre expands, we want to ensure our volunteers are recognized with their impact/outcomes being measured. This will allow the centre to allocate our resources effectively, continuously improve process, sustain our volunteer program and support the strategic plan.

## BETTER IMPACT SIGN UP

Below is a step-by-step guide to follow when completing your registration.

### STEP 1

[Click here to sign up!](#)

The below page will appear. Fill in your desired username and verify your email address.

**Username**

**Email Address**

**Verify Email Address**

### Application Form - The Charles H. Best Diabetes Centre

**I am new to MyImpactPage.com**

You will need to enter a unique username to identify yourself to the system. You should select something that is easy for you to remember such as your email address or your name. Your username must be at least 6 characters long. If the name you enter is already in use by someone else, you will be prompted to choose another username.

**Username**

**Email Address**

**Verify Email Address**

I agree and accept the Volunteer Policies™

[Read Now](#) [Save and Continue](#)

**I already have a username**

If you have signed up with this organization before, or are a member of another organization that uses MyImpactPage.com, you can use the same login to access all organizations with which you are associated.

**Username**

**Password**

[Forgot your username or password?](#)

I agree and accept the Volunteer Policies™

[Read Now](#) [Login and Continue](#)

Already use MyImpactPage.com to volunteer with this organization?  
[Go to volunteer login](#)

MyImpactPage.com  
[Privacy Policy](#)

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Read the Volunteer policies by clicking [Read Now](#) and then click the box beside “I agree...”.

## STEP 2

The below page will appear. Complete the form by providing your contact information requested and creating a password for your account. Then click

Save and Continue

### Application Form - The Charles H. Best Diabetes Centre

#### Contact Information

You need to complete all fields flagged ( <sup>Ⓜ</sup> ) as required on this page and on the next one. If you don't fill in all required fields and click save on the next page, your application will not be submitted to The Charles H. Best Diabetes Centre.

#### ACCOUNT

Username  <sup>Ⓜ</sup>  
Password  <sup>Ⓜ</sup>  
Confirm Password  <sup>Ⓜ</sup>

#### NAME FIELDS

Salutation   
Legal First Name   
First Name  <sup>Ⓜ</sup>  
Middle Name   
Last Name  <sup>Ⓜ</sup>  
Suffix  Jr, Sr, III  
Pronouns

#### ADDRESS

Address line 1  <sup>Ⓜ</sup>  
Address line 2   
City  <sup>Ⓜ</sup>  
Country  Canada <sup>Ⓜ</sup>  
State / Province  Ontario <sup>Ⓜ</sup>  
Zip / Postal Code  <sup>Ⓜ</sup>

#### EMAIL ADDRESSES

Email Address  <sup>Ⓜ</sup>  
Secondary Email Address   
Mobile Email

\* Not available in all areas. [View Mobile Email Information here.](#)

#### PHONE NUMBERS

<sup>Ⓜ</sup> Please enter at least one phone number  
Home Phone   
Work Phone   
Work Extension   
Cell Phone   
Phone Preference  Not Specified <sup>Ⓜ</sup>

#### ONLINE PRESENCE

X Username  @   
LinkedIn Profile URL   
Instagram Username

#### MISC FIELDS

Date of Birth  mm/dd/yyyy <sup>Ⓜ</sup>  
Region  English (USA) <sup>Ⓜ</sup>

You need to complete all fields flagged ( <sup>Ⓜ</sup> ) as required on this page and on the next one. If you don't fill in all required fields and click save on the next page, your application will not be submitted to The Charles H. Best Diabetes Centre.

Save and Continue

### STEP 3

Select all your preferred availability for volunteering by clicking the boxes that correspond with the day (on the left-hand side) and the general time of day (on the right-hand side). For example, if you are available on Wednesday afternoons, click **HERE**.

#### Application Form - The Charles H. Best Diabetes Centre

Please note that your application will not get submitted until you fill in all fields flagged ( ⓘ ) as required on this page and click the Submit Application button. You'll know your application was successfully submitted if when you click the 'Submit Application' button, it takes you to another screen. If you stay on this screen, it means you missed a required field and your application has not yet been submitted.

##### General Availability

	<input type="checkbox"/> Mornings	<input type="checkbox"/> Afternoons	<input type="checkbox"/> Evenings	<input type="checkbox"/> Nights
<input type="checkbox"/> Monday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Tuesday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Wednesday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Thursday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Friday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Saturday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Sunday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Check on all times that apply to your general schedule.

### STEP 4

Select the area(s) that you are interested in volunteering in by clicking the box beside the interest title.

##### General Interests

- |   |   |  |
|---|---|--|
| <input type="checkbox"/> Administrative Support ⓘ | <input type="checkbox"/> Bingo ⓘ            | <input type="checkbox"/> Research/Advocacy ⓘ     |
| <input type="checkbox"/> Special Events ⓘ         | <input type="checkbox"/> Committee Member ⓘ | <input type="checkbox"/> Gardening/Maintenance ⓘ |

For a description of each activity, click the  beside the interest title.

## STEP 5

Complete the “Additional Information” section by answering the questions with as much detail as possible. Once complete, submit your application by clicking

Submit Application

### Additional Info

#### Volunteer Information

What is your connection to the Best Centre Ⓜ

Why are you interested in volunteering with us? Ⓜ

#### Emergency Contact

Name  Ⓜ

Relationship to Volunteer  Ⓜ

Phone Number  Ⓜ

#### Experience/Skills

What previous experience do you have? Ⓜ

What skills do you have that make you a good volunteer? Ⓜ

Please note that your application will not get submitted until you fill in all fields flagged (Ⓜ) as required on this page and click the Submit Application button. You'll know your application was successfully submitted if when you click the 'Submit Application' button, it takes you to another screen. If you stay on this screen, it means you missed a required field and your application has not yet been submitted.

Submit Application



You have now successfully registered for your Best Centre *Better Impact* account for volunteers. The below page will appear.



## Application Form - The Charles H. Best Diabetes Centre

### Application Complete

Thank you for your interest in volunteering. Click one of the options below.

Be sure to check your email for some important information from us and we will follow up with you again as soon as we can.

[Go to my profile](#) [Log out](#)

[MyImpactPage.com](#)  
[Privacy Policy](#)

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IMPACT

You will now be able to visit your profile by clicking the link

[Go to my profile](#)

In your profile you will be able to view current volunteer opportunities, schedule yourself to volunteer, communicate and much more.

If you have any questions or require support when completing your application, please contact one of our support team.

## Better Impact Administration Support

Amy Spring, Development Officer (Staff)  
Support [amy@charleshbest.com](mailto:amy@charleshbest.com)

Vonnette Forde, Development Office Assistant (Staff)  
Support [fundraising@charleshbest.com](mailto:fundraising@charleshbest.com)