

TANDEM PUMP UPGRADE

In order to be prepared for training, please take the time to do the following to ensure that together we can optimize your learning experience:

Please have the following supplies ready for your appointment:

- Pump Box and Pump accessory box with contents.
- Infusion sets (please have at least 2 sites with you).
- Cartridges (suggest having the entire box with you to ensure nothing is missed).

PLEASE REMEMBER TO CHARGE YOUR PUMP BEFORE YOUR PUMP START!!

The pump arrives to you in “sleep mode” to save the battery. Please use the charger and the micro USB charging cord to complete the following steps:

- Plug the pump in and wait approximately 30 seconds until you hear a beep.
- This means the pump is on. Ensure the battery is at 100%.
- To turn it back off to storage mode, plug the pump in, and press and hold the on/off button (top silver button) for 30 seconds until it beeps to shut down.

EDUCATIONAL TRAINING VIDEOS - It is crucial to your success that you watch these before your pump training appointment.

Follow these links for a series of Tandem YouTube videos that will help you become more familiar with your new pump.

<https://www.youtube.com/watch?v=qMfQNCOMqbl&index=1&list=PLaVPFQzKqgRmCoJ4T6oNF7v3EWcnDCobu> – Navigating the touch screen

https://www.youtube.com/watch?v=wpz8Da0DU_w&list=PLaVPFQzKqgRmCoJ4T6oNF7v3EWcnDCobu&index=2 – Personal Profiles.

<https://www.youtube.com/watch?v=lmLhOHyrQk&list=PLaVPFQzKqgRmCoJ4T6oNF7v3EWcnDCobu&index=3> – How to bolus

<https://www.youtube.com/watch?v=1B9knJKpksQ> – How to Load and fill a cartridge.

https://www.tandemdiabetes.com/docs/default-source/product-documents/t-slim-x2-insulin-pump/user-guide_tslim_x2_g5b989599775426a79a519ff0500a9fd39.pdf?sfvrsn=dfec3cd7_81 – User Guide

If you have any further questions please contact Tandem Customer Care at 1-833-509-3598.