

Please complete the following steps to prepare for your upcoming **TANDEM PUMP SCHOOL**.

Before your scheduled training:

- Open your box and charge your pump.
- Program the time and date.
- Download the Tandem t:slim Mobile App onto your smartphone.

Please familiarize yourself with your Tandem Pump. Tandem resources can be found on the T: simulator app and tandem website.

T:simulator app: with tool tips enabled, the key features of the pump are highlighted and explained to help you get started. Additional resources and access to customer service are also available within the app.

Tandem website: resources and videos are found under support tab at: <https://www.tandemdiabetes.com/en-ca/support/resources/documents>. Scroll to the bottom of the page for helpful videos.

These training videos provide helpful information to prepare you for pump start. Use your pump to follow along:

1. *How to Navigate Your t:slim X2 Insulin Pump*: <https://www.youtube.com/watch?v=tqjNOqk4M>
2. *How to Set Up Personal Profiles*: <https://www.youtube.com/watch?v=OpsxpDXGmPo>
3. *How to Deliver a Bolus*: <https://www.youtube.com/watch?v=9Gu6h4OIR5E>
4. *How to Fill a Cartridge*: <https://www.youtube.com/watch?v=3BRyGcTIZsU>
5. *Infusion Sets for Beginners*: <https://www.youtube.com/watch?v=XRYS-GCDN6o>

You will need the following supplies for your Pump School Part 2 Appointment:

- Ensure your Dexcom sensor is on and working.
- Pump box and pump accessory box with contents
- Infusion sets (bring at least 2 sites with you)
- Tandem pump cartridges (bring the entire box to ensure nothing is missing)
- Blood glucose meter and test strips (even if using a sensor)
- Blood ketone meter and test strips
- Insulin for your pump start appointment only

****NOTE**** During your pump school part 2 appointment, you will have the opportunity to insert an infusion set on your body with our Certified Pump Trainer. However, if you prefer not to do this in a group setting, you can wait until your one-on-one pump start appointment.

If you have any further questions please contact **Tandem Customer Care at 1-833-509-3598**.

Click [HERE](#) to download a copy of the Pump School Manual.