



May 6, 2020

Keeping You Safe During the COVID-19 Pandemic

Dear Patients and Families,

At the Best Centre, our services have always stemmed from our mission, to keep our patients healthy until a cure is found. This is particularly significant now, as we respond to the ever-evolving world-wide COVID-19 pandemic situation. We will continue to provide information as it becomes available; please bookmark this page [Best Centre COVID-19 Updates](#).

It has been a month since our last update and I am proud to say that the staff and physicians have done an amazing job of continuing to provide care and support as scheduled. All of our educators are working within a new virtual model and the patients and families are doing well in adapting to this change. Our support and administrative staff continue to ensure that we are meeting the needs of our entire Best Centre community. A heartfelt thank you to everyone who is doing their part and keeping each other safe and sound.

To keep our patients, families, staff and community safe while enforcing physical distancing guidelines; **all** patient appointments will be offered remotely. **If you have an appointment booked between now and June 5, 2020 you will hear from us regarding the options for remote care sessions.** We are hoping to bring staff back into the centre in the next month or so and then will plan for resuming in person appointments, by a staged approach, as directed by the provincial government directives.

We have just learned that the ADP office has resumed acceptance of forms by email and fax only. Please consult with your educator or call us at the centre if you need guidance.

We would highly recommend that you sign up for our **patient portal** of resources on our website at this link [Request access to website patient portal](#). This will help the educators get you the information you need in the most efficient way.



Also, if you can, join in the fun this June and [Get Your BEST Move On](#). We are challenging the Best Centre community to get moving and help raise money through physical fitness at home. Click the link for more information and to start your own personal fundraising page.

Best in health,

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