



Registered Nurse – Type 1 Diabetes (T1D) Educator

We are seeking a permanent, full-time (0.8 – 1.0 FTE) RN to join our team in delivering exceptional care for all clinical programs. We care for patients of all ages (toddler to elderly), our pediatric program is especially resource intensive.

Organizational Overview

The Charles H. Best Diabetes Centre is a one-of-a-kind community healthcare centre and registered charity. Our expertise serves the needs of patients with type 1 diabetes exclusively. We support patients through all stages of life, and work closely with their families and caregivers. We pride ourselves in meeting new patients within hours of diagnosis, providing the care, education, resources and support to safely guide them and their families through the tumultuous early days of this life-changing condition.

We offer intensive clinical programming and services based on a truly integrated and collaborative care model. Our interdisciplinary team includes Registered Nurses, Registered Dietitians, Registered Social Workers, Registered Practical Nurse, and an administrative and fundraising team – all lead by the Executive Director. We are affiliated with many physicians, both pediatric and adult. Our unique services include:

- 24/7 on-call service with a clinical educator for newly diagnosed and urgent patients
- Comprehensive high risk, school and outreach programs
- Advanced T1D education for external healthcare professionals
- Extensive patient training for insulin pump and continuous glucose monitoring initiation and use

The Charles H. Best Diabetes Centre is located in north Whitby (Thickson Rd. north of HWY 407). Please be sure to visit our websites for more information: www.charleshbest.com and www.buildingonthebest.com

Position Overview

As a member of our interdisciplinary team, the Diabetes Educator will work collaboratively with children, youth, adults and their families/caregivers to provide on-going, individualized type 1 diabetes guidelines, self-management and support under The Best Centre's medical directives. (Educators have autonomy in clinical decision making as physician partners are not always present.) Applicants should be comfortable with motivational techniques and various learning styles to counsel and teach patients in chronic disease self-management. The successful candidate will participate in an internal orientation and training program to deliver expert T1D education and care plans with our patients. Opportunities to enhance knowledge and skills through internal and external training will be provided.

Key Responsibilities:

- Provide initial and ongoing education, management and support to patients and their families/caregivers, applying best-practice standards that are aligned with the College of Nurses of Ontario, the Best Centre's practice policy and medical directives, and the current Diabetes Canada Clinical Practice Guidelines.
- Provide in-depth assessments to identify and establish priorities for clinical care.
- Work in partnership with patients and families to develop care and education plans that encourage and support self-management, helping to set goals in order to achieve desired outcomes.
- Develop and deliver education that is aligned with patient learning styles and patient/family readiness to move forward in the self-management of their care.
- Ultimately, after an extensive training period, you will share the responsibilities of the After-Hours Urgent Care program which requires periodic on-call (usually remote) evening and weekend work (twice yearly minimum).

- Ensure the quality and integrity of all patient information through use of electronic medical records.
- Collaborate with the broader team in the continuous improvement of the internal programs and processes.
- Contribute to the achievement of Best Centre Strategic Plan as identified by the staff and the Board of Directors.
- Engage with team members to build and maintain a respectful, healthy and balanced work environment.

Hours of operation: Mon/Wed/Fri 9am-5pm; Tues/Thurs 9am-9pm. The ideal candidate would be available to work 4-5 days per week, including one evening.

Location: North Whitby, with opportunities to work remotely 1 day per week.

Benefits Program

We offer a variety of benefits to promote optimal physical fitness, mental health and well-being for all employees. Benefits include: extended health and dental plan, RRSP plan, wellness credit, Employee Assistance Program and more.

Qualifications:

- Current RN licence in good standing with the College of Nurses of Ontario is required.
- Capable of intensive, individual and group counselling for extended periods throughout the day.
- Type 1 diabetes education experience is an asset but not required.
- Acute care and/or pediatric nursing experience is an asset.
- Evidence of sound organizational skills with the ability to work in a complex, fast-paced environment.
- Excellent communication, critical thinking and teamwork skills as they relate to patient management and interdisciplinary collaboration.
- Demonstrated commitment to ongoing and self-directed professional education and development.
- Comfortable with new and emerging technologies.

To Apply

Please submit cover letter and resume via email to recruiting@charleshbest.com. To be considered for an interview, your cover letter must include your professional goals and rationale for your desire to join our team. **Closing Date: July 31.**

We are committed to providing barrier-free and accessible employment practices in compliance with the Accessibility for Ontarians with Disabilities Act (AODA). Should you require accommodation through any stage of the recruitment process, please make them known when contacted and we will work with you to meet your needs.

We thank all applicants who take the time to apply. However, only those invited for an interview will be contacted. We welcome applications from qualified professionals of diverse backgrounds.